

**Subject to provisions and exclusions below, Aigis Mechtronics, Inc. warrants Aigis products against defects in materials or workmanship for the period specified below. Aigis will replace or repair (at its option) the product or any of its parts that fail to conform to this warranty. The warranty period commences on the date of shipment.**

**3 Years & 3 Months – Parts & Labor \***

**For all warranty claims call Aigis Mechtronics customer service:  
336-785-7747 or 1-877-523-6500  
Weekdays 8:00 am to 5:00 pm EST**

#### ***Provisions & Exclusions***

1. To assure conformance with operating limitations, Buyer should refer to the applicable data sheet and instruction book.
2. CrystalVue™ PVD - 3 years 3 months, except LCD panel - 1 year.
3. PTZ - A-Series - 1 year
4. The warranty is void (i) if the Product is not operated in conformance with installation, environmental, mechanical or electrical requirements, or within thermal stress limits, or (ii) to the extent that any malfunction is the result of misuse, abuse, improper installation or application (unless installed by Aigis or a certified Aigis installer), alteration, accident, or negligence in use, storage, transportation, or handling, or if the original identification markings on the Product have been removed, defaced or altered.
5. The foregoing warranty is subject to Buyer's (i) promptly written claim and (ii) timely provision to Aigis of an opportunity to inspect and test the Product claimed to be defective. Such inspection may be on Buyer's premises and/or Aigis may request the return of the Product at Buyer's expense. However, Aigis shall not be responsible for packing, inspection, or labor costs in connection with the return of Product. No Product shall be accepted for warranty service that is not accompanied by a Return Authorization issued by Aigis.
6. The liability of Aigis hereunder or otherwise is solely and exclusively limited to replacement (new or refurbished Product), repair, or credit of the amortized purchase price, as Aigis may elect, for any Product which is returned by Buyer during the applicable warranty period, or services for which timely notice of defect has been given by Buyer, and which are found by Aigis to be subject to adjustment under this warranty.
7. Aigis' warranty shall not be enlarged, diminished, or affected by, and no obligation or liability shall arise or grow out of Aigis' rendering of technical advice, facilities, or services in connection with Buyer's order or the products furnished hereunder.
8. AIGIS MAKES NO OTHER OR FURTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE OR WARRANTY OF MERCHANTABILITY.
9. IN NO EVENT SHALL AIGIS BE LIABLE FOR SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, LOSS OF ANTICIPATED PROFIT, OR OTHER ECONOMIC LOSS OR FOR ANY DAMAGES ARISING IN TORT WHETHER BY REASON OF STRICT LIABILITY, NEGLIGENCE, OR OTHERWISE REGARDLESS OF WHETHER IT HAS BEEN APPRISED OF THE POSSIBILITY OF SUCH.

**\* Aigis provides this additional three months because we realize products are often stored prior to installation.**